

BSNL Corporate Office

**Pension Section 5th floor,
Bharat Sanchar Bhawan
H.C. Mathur Lane,
New Delhi-110001**

**भारत संचार निगम लिमिटेड**

(भारत सरकार का उपक्रम)

BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

No. BSNLCO-A/12(14)/2/2022-ESTAB

Date: 16-09-2022

To,

**All Heads of Circles/Telecom Districts/ Regions/Projects/
Telecom Stores/Telecom Factories & Other Administrative Offices
Bharat Sanchar Nigam Limited**

(Kind Attn. : Nodal Officer of the Circles for settlement of Pension cases)

Subject : ZERO PENDENCY MISSION in respect of Pension/Family Pension cases -reg.

Sir,

I am directed to enclose a copy of letter No. 7-1/2022/pension Policy/TA-I/7439-41 dated 12.08.2022 received from DDG (Accounts), DOT HQ, Sanchar Bhawan, New Delhi and to intimate that following activities/drives may be adopted to achieve the target of ZERO PENDENCY MISSION in respect of Pension/Family Pension cases:-

1. Check and complete the Service Book in all manners. It may be ensured that all the documents and entries of Service Verification, CGEGIS, LSPC, Pay Fixation details, Increments, Transfer & Posting etc. in chronological orders are available in the Service Book.
2. Carrying out Service Verification under **Rule 30 of CCS (Pension) Rules 2021** in respect of all eligible officers/officials.
3. Collect Pension/Family Pension papers along with requisite documents from the claimant and submit it to the concerned CCA office well before in time for checking and scrutiny.
4. To provide a list of BSNL employees who are due to retire within next two years to the concerned CCA office. Any kind of deletion/addition in the list may also be communicated well before in time to the concerned CCA office. The list may also be placed on the BSNL intranet Portal for dissemination amongst the retiring employees.
5. Monthly Review Meeting with CCA Office may be conducted in respect of outstanding issues and discuss for achieving the target of ZERO PENDENCY MISSION.

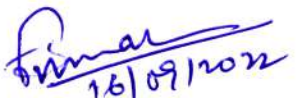
6. Pensioners/Family Pensioners may also be sensitized through different sources to collect the claims papers and requisite documents on time for settlement the case.

2. In addition to above, it is requested that a local mechanism may be devised by your office so that the complete Pension/Family Pension cases could be forwarded to the concerned CCA Office well in advance (atleast 04 months before the date of retirement of the concerned BSNL retiree) for final settlement of the pension case.

This issues with the approval of Competent Authority.

Yours faithfully,

Encls : As above


16/09/2022
(Sanjeev Kumar)
AGM (Estt.-I)

B.S.N.L. CO, NEW DELHI
O/o P.G.M. (Establishment)
Dy. No. 456
Date 25-08-2022

भारतसरकार / GOVERNMENT OF INDIA
संचारमंत्रालय/ MINISTRY OF COMMUNICATIONS
दूरसंचारविभाग/ DEPARTMENT OF TELECOMMUNICATIONS
20- अशोकारोड, संचारभवन/20, ASHOKA ROAD, SANCHAR BHAWAN
नईदिल्ली-110001/ NEW DELHI-110001

7-1/2022/Pension Policy/TA-1 / 7439-41

Dated: 12.08.2022

Addl CGCA
227, 2nd Floor UIDAI Building,
New Delhi-110001



SUB:- ZERO PENDENCY MISSION

- Annual Work Plan for 2022-23 was reviewed by Member (Finance) on 04 August 2022 wherein he expressed deep concern regarding delayed payment of pensionary benefits to the retiring pensioners/ family pensioners. There are a large number of cases pertaining to either cases not received from concerned BSNL/MTNL offices or pending for want of completed documents etc.
- It is imperative that every employee, on retirement should get all pensionary benefits within specified time limits. His/her pension should start immediately from the next month of his/her retirement. In the cases of family pension, no family member of the deceased employee/pensioner should unnecessarily suffer for getting his/her due family pension as per the extant orders/rules in vogue.
- The office of retiring employee must submit pension papers as per schedule mentioned under chapter X of CCS Pension Rules 2021. For finalization of cases and issue of PPO/Payment authorities well in advance, it is necessary on the part of BSNL, MTNL and other field offices to send list of retirees well in advance and thereafter forward complete pension cases well in time to concerned CCA office. CCA offices should also monitor the list of retirees and proactively demand pension cases from concerned unit to avoid any delay. Further, to facilitate timely completion of formalities during this Zero Pendency Mission, officials may visit the concerned BSNL/MTNL unit to complete/ collect pension documents for seamless processing of pension cases.
- For the pending cases (individuals retired up to 31st July 2022), other than pending due to legal/ vigilance clearance, required steps/ action to settle all such cases may be taken up by O/o CGCA, all Pr CCA/CCA, BSNL and MTNL in mission mode to achieve resultant ZERO PENDENCY for cases for period beyond one month. Such activities/drives may be reviewed on a monthly basis by all concerned at appropriate level, till such time the ZERO PENDENCY is achieved and O/o CGCA may kindly reflect the same in its monthly report being rendered to this HQ. The first stage of this mission i.e retirees up to 31.07.2022 may be completed by 30th Sept, 2022.

Matter was discussed with Dir (F) on 23/8. Pl. write to all Gm's (HR) req. quarterly reconciliation on pending pension cases with CCA. Pl. take action on discuss on 23/8.

Phm (Kott) P1. dhoon by 7-241R

Copy to :-
 CMD BSNL
 CMD MTNL - -do-
 Request for issue of necessary directions to the field office for timely submission of pension cases to the respective CCA office.
 (Rajeev Kumar)
 DDG (Accounts)
 Tel: 011-23036203
 Email: rajeev.kumar27@gov.in
 P. Folder 25/8/2022
 Discuss with Dir (F) on 22/8 position
 Get the data compile & upload on 22/8
 25/08/2022
 12/8